Expression of Interest (EOI)

1. Subject:

Invitation of quotation rates from OEM Authorized Partners for renewal of ATS for ArcGIS and Arc FM software licenses used in GIS Production at BESCOM.

2. Introduction & Background

Bangalore Electricity Supply Company Limited (BESCOM) along with other 4 ESCOM's CESC, MESCOM, HESCOM, GESCOM operates **Geographic Information System (GIS)** platform for managing and visualizing electrical network assets across all RAPDRP and IPDS towns.

The current GIS Production environment is operating on the ArcGIS and Arc FM 10.8 platform. However, the Annual Technical Support (ATS) for the associated licenses, as detailed below, is approaching its expiry.

SI.No	Product Description
1	ArcGIS Enterprise Advance
2	ArcGIS Desktop standard
3	ArcGIS Schematics for Desktop
4	ArcGIS Data Interoperability for Desktop
5	ArcGIS Network Analyst for Desktop
6	ArcFM Desktop
7	ArcFM Server
8	ArcFM Conduit Manager

To ensure continuity of GIS operations, availability of OEM technical support, compliance with security requirements and updates, and seamless functioning of integrated systems, BESCOM intends to renew the Annual Technical Support (ATS) for the existing ArcGIS and ArcFM licenses.

Accordingly, this Expression of Interest (EOI) is being issued to **discover the market price from eligible OEM authorized partners of** Esri India Technologies Private Limited for **renewal of Annual Technical Support (ATS) for the ArcGIS and ArcFM software licenses** used in GIS Production environment.

3. Scope of Work

The scope under this requirement shall include the following:

- Renewal of ATS for ArcGIS & ArcFM software licenses for GIS Production environment
- Support for the following components:
    - ArcGIS Enterprise Advance
    - ArcGIS Desktop Standard
    - ArcGIS Schematics for Desktop
    - ArcGIS Data Interoperability for Desktop
    - ArcGIS Network Analyst for Desktop
    - Arc FM Desktop, Server, and Conduit Manager
- Installation, configuration, and validation (if required)
- Testing and commissioning support
- OEM-backed technical support including:

    - Software updates and patches
    - Version upgrades
    - Incident-based support
- Documentation of activities
- Training for ESCOM Personnel

4. Technical Specifications

List of Existing ArcGIS and ArcFM Licenses and Renewal Period

Sl. No	Product Description	Quantity	Validity	Renewal Period
1	ArcGIS Enterprise Advance	4	Valid till 31.07.2026	2 Years
2	ArcGIS Desktop standard	5	Valid till 31.07.2026	2 Years
3	ArcGIS Schematics for Desktop	3	Valid till 31.07.2026	2 Years
4	ArcGIS Data Interoperability for Desktop	1	Valid till 31.07.2026	2 Years
5	ArcGIS Network Analyst for Desktop	3	Valid till 31.07.2026	2 Years
6	ArcFM Desktop	5	Valid till 31.07.2026	2 Years
7	ArcFM Server	2	Valid till 31.07.2026	2 Years
8	ArcFM Conduit Manager	2	Valid till 31.07.2026	2 Years

5. Eligibility Criteria for Bidders

- Bidder shall be a registered Company/Partnership/LLP/Proprietorship in India.
- Bidder shall be OEM authorized partner of Esri India Technologies Pvt. Ltd.
- Bidder/OEM shall have experience in ArcGIS software implementation and upgradation projects for at-least last 5 Years.
- Bidder should have MAF from OEM.
- Bidder/OEM shall possess adequate technical capability for GIS installation, configuration.
- Entities blacklisted or debarred by any Government/PSU are not eligible.
- This EOI is issued only to discover the prices for the renewal of ArcGIS and ArcFM software licenses used in GIS Production.
- Bidder may seek clarifications related to this EOI within the timeframe specified in KPP portal.
- Bidder shall not disclose or use such information for purposes other than participation in this EOI.
- EOIs shall not be considered in case of:
    - Incomplete or non-compliant submissions
    - Misrepresentation of facts
    - Conflict of interest
    - Submission after the deadline
    - Abnormal/subnormal quotes

Confidentiality: All information provided by the Tender inviting authority must be treated as confidential. BESCOM may at its own discretion may use the price discovered from the EOI for any projects/works/activities/tenders.

- Issuance of this EOI does not constitute a commitment to award or proceed with procurement.
- Breakup of prices shall be provided upon request from BESCOM for the quoted price in EOI.
- Validity: Price quoted shall remain valid for a period of 180 days from the date of submission of this EOI.
- Right to Reject: EOI inviting authority reserves the right to reject any or all EOIs without providing reasons.
- This EOI shall be cancelled after discovering price without any further notice.